

How Rave RTSM Professional Services Can Help You

Trust, experience and attention to detail are critical when using an RTSM solution



Works with you to ensure success at every phase of implementation

Provides insights and recommendations on randomization, dispensation and supply management needs

Adjusts support according to your needs



Experience with randomization methodologies and supply management strategies for all types and sizes of studies

Expertise in managing complex adaptive trials and complex mid-study changes

Insights into best practices that inform recommendations

Visibility into EDC design considerations



Applies experience with Direct-to-Patient studies to guide decentralized trials

Manages and supports integrations with any depots and forecasting vendors

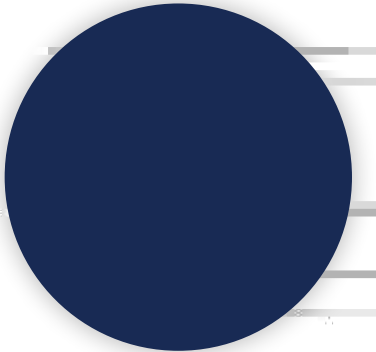
Delivery of effective study-specific solutions rooted in quality and accuracy

Committed to the success of your study with providing superior pro-active service

Dedicated RTSM SMEs from study kick-off to study close-out

Rave RTSM
Professional Services
solves your challenges
every day.

Medidata has the experience, knowledge, and passion to ensure that your RTSM trial experience is positive and successful. From our deep understanding of different randomization algorithms, to complex dosing, titration schemes, and supply strategies, we work tirelessly to deliver the utmost value to your sites, patients, and trial outcomes using Medidata's unified Rave EDC and RTSM solutions.



Expertise on best use of Rave RTSM and platform

Helpdesk ticket escalation and resolution support

Investigation support with depot integration and shipment requests

Attend Client Status meetings

Cohort management and cap adjustments

Supply plan changes and additions

Expiration updates to IP

Manual Depot-to-Depot, Site-to-Site, Depot-to-Site shipments

Guidance with supply plan strategy and adjustments coupled to enrollment

Guidance and assistance with managing supply expiration and low inventory with alert usage

Point of contact for troubleshooting complex issues and issue escalation

Advisement on study design changes with protocol amendments

Inventory updates and status adjustments

Pooled supply guidance and support

QP and Lot release

Additional packlist or randomization list uploads

